



Onsite Computer
Consulting
Services Inc.

CASE STUDY

The Personal Gifting Co. | Expert IT Support for Smooth Business and Personal Systems

Lisa Paden relies on Onsite Computer Consulting Services, Inc. for both her business and personal technology needs. We provide knowledgeable, reliable, and proactive IT support that keeps systems running smoothly, allowing her to focus on her business and day-to-day activities without disruption.

CLIENT: The Personal Gifting Co.



INDUSTRY: Retail - gift shop

LOCATION: Foristell, Missouri, USA

SERVICES: Curated gift boxes for personal and corporate gifting occasions

About The Personal Gifting Co.

The Personal Gifting Co. specializes in creating thoughtful, customized gifts for clients and special occasions. Running a small business like this requires dependable technology for communications, order management, and creative workflows, making reliable IT support critical.

The Challenge

Lisa Paden needed an IT partner who could:

- Troubleshoot issues quickly and effectively
- Set up new equipment seamlessly
- Maintain both personal and business systems securely
- Provide guidance and education on best practices to prevent future issues
- Deliver responsive, professional, and approachable support

She wanted a partner she could trust to keep her systems running efficiently while providing clear explanations and proactive advice.

How Onsite Computer Consulting Services, Inc. (OCCSI) Helped

With Lisa Paden, we focused on the areas she valued most:

- Quickly troubleshooting issues so her business and personal computers stay up and running
- Setting up new equipment efficiently to minimize downtime
- Providing clear explanations and guidance, making complex IT issues easy to understand
- Teaching best practices to keep systems secure and safe
- Going the extra mile to ensure her technology consistently supports her daily tasks and business operations

Our approach is hands-on and tailored specifically to Lisa's needs, ensuring her technology works reliably so she can focus on growing The Personal Gifting Co. and managing her personal systems without stress.

THE RESULT

The Personal Gifting Co. now benefits from:

- Reliable, responsive IT support for both business and personal systems
- Seamless setup and maintenance of equipment
- Clear guidance and education on best practices for system safety and efficiency
- Peace of mind knowing systems are secure and fully operational
- Time and focus to concentrate on running and growing the business without tech interruptions

With OCCSI managing her IT, Lisa can rely on her technology to operate efficiently and securely, giving her confidence to focus on her business and daily life.

What The Personal Gifting Co. Says About Us

"I have been using Onsite Computer Consulting with both my personal and business computers, and I couldn't be more impressed with their service. They are knowledgeable, reliable, and always go the extra mile to ensure my systems run smoothly. Whether it's troubleshooting issues, setting up new equipment, or providing regular maintenance, their expertise is unmatched. They respond quickly, explain things in a way that's easy to understand, and always educate you on what to look for to keep your computers safe.

I highly recommend Onsite Computer Consulting to anyone looking for top-notch IT support. Their professionalism and commitment to customer satisfaction truly sets them apart!"

— Lisa Paden, The Personal Gifting Co.



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