



Onsite Computer
Consulting
Services Inc.



CASE STUDY

The Hills Dental | IT Partnership Built on Trust and Expertise

The Hills Dental needed more than just tech support, they needed someone who gets how a dental practice works. Onsite Computer Consulting jumped in with hands-on help, deep knowledge of dental software, and support they could rely on, day or night.

CLIENT: The Hills Dental



INDUSTRY: Dental / Oral care

LOCATION: St Louis, MO

SERVICES: Preventative care, restorative dentistry, periodontal treatment, extractions

About The Hills Dental

The Hills Dental provides comprehensive dental care, from routine cleanings and checkups to advanced restorative and cosmetic treatments. They focus on creating a comfortable, stress-free experience for patients of all ages. Their team combines skill, technology, and personalized care to make sure every visit is efficient and effective.

The Challenge

Running a dental practice isn't just about caring for patients, it's about keeping everything else running smoothly too. The Hills Dental needed:

- Someone who really understood dental software
- Quick responses when something went wrong
- Reliable support that didn't interrupt patient care

They weren't looking for a generic IT company, they needed a partner who could actually keep up with the day-to-day demands of a busy practice.

How Onsite Computer Consulting Helped

Onsite Computer Consulting didn't just show up to fix problems, we became a seamless part of the team.

- We manage everything: routine maintenance, troubleshooting, and emergency support.
- Our expertise in dental software ensures the practice runs smoothly without interruptions.
- We respond quickly every time and follow through with practical, reliable solutions.

With Onsite Computer Consulting onsite, it's easy to feel confident that support is always available when it's needed.

THE RESULT

Now The Hills Dental enjoys:

- IT support that truly understands the needs of their practice
- Fast, stress-free resolution of technical issues, minimizing downtime for staff and patients
- Immediate access to help whenever issues arise, so patient care is never disrupted
- Reliable management of dental software and systems, keeping daily operations running smoothly

What The Hills Dental Says About Us

"Onsite Computer Consulting provides all-encompassing support package—whether general maintenance or emergency services. Their knowledge of dental software and customer support is second to none and they consistently respond quickly to our needs with a thorough solution. Based on our experience we highly recommend Onsite Computer Consulting for your dental practices."

— Dr. Erin Scimone, DMD, The Hills Dental



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