



Onsite Computer  
Consulting  
Services Inc.

## CASE STUDY

# Sheldon Dental Group | IT That Keeps Sheldon Dental on Schedule

Sheldon Dental Group needed an IT partner who could handle everything, from routine updates to major issues, without missing a beat. Onsite Computer Consulting stepped in, keeping systems up-to-date, solving problems quickly, and ensuring the practice runs like clockwork.



**CLIENT:** Sheldon Dental Group



**INDUSTRY:** Dental / General dentistry

**LOCATION:** St Louis, MO

**SERVICES:** Cleanings, exams, fillings, crowns, veneers, dentures, implants

## About Sheldon Dental Group

Sheldon Dental Group provides comprehensive dental care, from preventive cleanings to advanced restorative and cosmetic procedures. The practice focuses on delivering efficient, patient-centered care with the support of modern dental technology.

## The Challenge

As a busy dental practice, Sheldon Dental Group needed:

- Reliable IT support to keep hardware and software up to date
- Quick, competent solutions for unexpected technical issues
- A partner who could ensure the practice never loses momentum or productivity

They wanted an IT team that could handle anything without interrupting patient care.

## How Onsite Computer Consulting Helped

Onsite Computer Consulting didn't just fix problems, we became a seamless part of the practice:

- We manage everything: routine maintenance, troubleshooting, and critical system issues, so nothing slips through the cracks
- Deep expertise in dental software and hardware keeps the practice running efficiently, with minimal downtime
- We respond quickly and reliably, preventing interruptions to patient care and daily operations
- Proactive support keeps Sheldon Dental operating with precision, reliability, and consistency day after day

With this hands-on approach, the practice can focus fully on patients, knowing technology is always under control.

## THE RESULT

Sheldon Dental Group now enjoys:

- IT support that fully understands the practice's workflow and unique technology needs
- Rapid, effective solutions that minimize downtime and keep staff focused on patient care
- Hardware and software consistently up to date, reducing the risk of failures or security issues
- Smooth daily operations, ensuring appointments, procedures, and administrative tasks stay on schedule

With this support, the practice can operate efficiently every day, knowing technology is handled by experts.

## What Sheldon Dental Group Says About Us

*"There is no problem too big for Onsite Computer Consulting to solve! They are dependable, extremely competent, and timely. Onsite Computer Consulting assures that my practice does not skip a beat, assuring that all hardware and software is kept up to date. They have NEVER let me down, nor anyone that I have referred to them. It is comforting to know they will keep Sheldon Dental running just like a precision atomic clock. I have no worries about my practice as long as Onsite Computer Consulting is taking care of us."*

— Dr. Doxey Sheldon, DMD, Sheldon Dental Group



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