



Onsite Computer  
Consulting  
Services Inc.



## CASE STUDY

# Dr. Mark Sueoka, DDS | Affordable, Rapid IT Support That Keeps the Practice Running

Dr. Mark Sueoka, DDS needed IT support that was both reliable and cost-effective. At Onsite Computer Consulting Services, Inc., we provide responsive, knowledgeable IT solutions that resolve problems quickly, helping the practice operate smoothly without breaking the bank.

**CLIENT:** Dr. Mark Sueoka, DDS



**INDUSTRY:** Dental practice / General dentistry

**LOCATION:** St. Louis, Missouri, USA

**SERVICES:** Family dentistry, veneers, crowns, smile makeovers

## About Dr. Mark Sueoka, DDS

Dr. Mark Sueoka operates a dental practice in St. Louis, MO, providing comprehensive dental care to patients. The practice relies on efficient, secure technology for scheduling, patient records, digital imaging, and day-to-day operations, making dependable IT support essential.

## The Challenge

Dental practices like Dr. Sueoka's face unique IT challenges, including:

- Keeping critical systems like patient records, imaging, and scheduling software running without interruption
- Maintaining security and privacy for sensitive patient data
- Resolving IT issues quickly to minimize downtime for staff and patients
- Balancing high-quality IT support with budget-friendly solutions

They needed a partner who could fix problems quickly, understand the urgency of healthcare operations, and provide affordable, reliable IT services.

## How Onsite Computer Consulting Services, Inc. (OCCSI) Helped

At Onsite Computer Consulting Services, Inc., we delivered IT support tailored to the needs of a busy dental practice:

- Provided rapid response to IT issues to minimize downtime
- Ensured systems were secure and compliant with patient privacy regulations
- Offered cost-effective solutions without compromising quality
- Maintained clear communication and hands-on support to keep operations running smoothly

Our goal was to ensure technology worked seamlessly so the practice could focus on patient care.

## THE RESULT

Dr. Mark Sueoka, DDS now benefits from:

- Fast, responsive IT support that resolves issues immediately
- Affordable solutions that keep technology reliable without straining the budget
- Secure, well-managed systems that protect patient data
- Peace of mind knowing the practice can continue operating efficiently
- Smooth, uninterrupted operations, allowing the team to focus on patient care

With Onsite Computer Consulting Services, Inc. as their IT partner, Dr. Sueoka's practice enjoys reliable technology support that is both cost-effective and responsive, ensuring patient care stays the top priority.

## What Dr. Mark Sueoka, DDS Says About Us

*"Onsite Computer Consulting is readily accessible, and any problem we have is fixed in a very timely manner. Their services are affordable. Onsite Computer Consulting understands that we need to get things up and running quickly and they make it happen."*

— Dr. Mark Sueoka, DDS



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